



The Portable Bar Company Warranty

We stand behind our products 100%. If anything goes wrong due to a manufacturing defect in the first year, we'll make it right.

Many of our products are designed to be serviced throughout their life-cycle. If they incur damage, usually parts can be replaced rather than forcing you to purchase a whole new unit.

The Portable Bar Company Warranty:

We have a one year manufacturer's warranty that covers parts with manufacturing defects. The warranty also covers standard ground shipping of faulty parts for up to one year from the delivery date. The warranty does not cover misuse, abuse, incorrectly reported shipping damage, normal wear and tear, or damage that would be prevented by following directions in our care & maintenance guide.

To move forward with a warranty claim we need pictures of the issue and the invoice number. This is so we can quickly and correctly identify the parts that will fix the issue.

The manufacturer's warranty does not cover mistreatment or misuse of the bars.

Our warranty covers shipments to the US and Canada. Orders shipping internationally are not covered under warranty

For Rustic and Distressed Portable Bar frames, the unique markings and patina, including but not limited to: machine and weld marks, veining, burns, and rust are part of the design. These frames will further patina naturally when left outside and that effect is not considered a manufacturing defect, but rather an innate quality of the design.

If you contact us by telephone at **877-959-4682** or email us at **support@theportablebarcompany.com**, we'll work with you to make sure your equipment is repaired or replaced as quickly as possible.