

3990 Old Town Ave. A-100 San Diego, CA 92110

The Portable Bar Company Warranty

We have a one year manufacturer's warranty that covers parts with manufacturing defects. The warranty also covers standard ground shipping within the continental US of faulty parts for up to one year from the delivery date.

The warranty does not cover misuse, abuse, incorrectly reported shipping damage, normal wear-and-tear, or damage that would be prevented by following the instructions in our maintenance and care guides.

To move forward with a warranty claim we need pictures emailed to info@theportablebarcompany.com that clearly show the issue discussed along with a statement describing the issue. Then we need an invoice number or a tracking number so we can quickly and correctly identify the parts needed to resolve the claim. We will be in touch within one business day. If you need a replacement piece by a certain date please include that date in the warranty claim email or call us.